#### I. State Guidelines for Use of Card

Use of the State Purchasing card is governed by the State Department of Administrative Services (DOAS) State Purchasing Division (SPD). Use of the State of Georgia Purchasing Card (Pcard) must comply with all SPD <u>Purchasing</u> and <u>Pcard</u> regulations. Use of the card must also comply with the Board of Regents <u>Business Procedures Manual</u> and Valdosta State University Purchasing Card Program Procedures. When Federal grants or contracts are the source of funds for the transactions there could be additional requirements in those agreements which additionally restrict or regulate use of those funds. The regulations with the most restrictive limits must be followed. The cardholder and their supervisor who approves the card transaction are both responsible for assuring all transactions comply with the appropriate regulations. Supervisors or other approving officials who knowingly, or through willful neglect, approve personal or fraudulent purchases are subject to the same disciplinary actions as cardholders.

So that VSU will be in compliance with State regulations, the State of Georgia-issued credit cards are the only cards VSU can allow for purchasing. VSU cannot allow any department to have a credit card issued by any company or bank. Credit card statements for the State cards are the only card statements which can be paid with VSU funds.

Membership fees for purchasing access to companies which allow individuals to personally buy items using the membership cannot be paid with VSU funds. Paying the membership through VSU for the ability to personally purchase is considered to be a gratuity since the individual does not need to personally pay for a membership. **Memberships and subscriptions currently cannot be paid with the purchasing card.** 

Credit cards and membership cards which do not reference either VSU or a VSU department as a member/owner are considered personal and are not regulated by the state since VSU makes no payments for the account.

## II. Valdosta State University Procedures for Application to Get a Purchasing Card

- A. Procedures for application to get a card are important to allow several regulations to be met. The application process allows:
  - verification of the need for a card
  - verification the applicant is a permanent employee
  - assurance that adequate authority has been given to the individual by their supervisor to obligate VSU for purchases
  - verification of budget authority for the charges on the card
  - information to setup the Works program to allocate charges and to set the organizational hierarchy for approval and review of the charges
  - online review and testing for the user to learn the procedures for using the card
  - the cardholder and supervising approver to meet with the VSU Purchasing Card staff to review the procedures to use the card and have any questions answered.
  - original signatures to check against in the event charges are disputed or not authorized.
- B. Each cardholder and their approving supervisor are responsible for reading the information in these procedures and in the Purchasing Card Application. **To apply for a purchasing card:** 
  - 1. Complete the online <u>Purchasing Card Orientation</u>
  - 2. Print and complete the <u>Purchasing Card Application</u>. Submit the completed application to the Purchasing Card Office.

The card will be issued in the name of the University with the employee listed as the user. The cardholder will need to personally go to the Purchasing Card Office to get the card and sign for it.

## C. Limit on Number of Cards a Supervisor May Approve

VSU requires that each card and the transactions on that card be reviewed and approved by the supervisor of the cardholder. In some situations if the cards a supervisor must handle have a considerable volume of transactions then either meeting the reporting deadlines or being sure the transactions are thoroughly reviewed could be compromised. VSU will allow a supervisor to be responsible for the higher of 10 cards or 200 transactions per billing cycle. If both numbers exceed the limits then the supervisor and their supervisor must sign a statement that the individual has adequate time to thoroughly review the assigned cards.

# D. Multiple Cards for a Person

VSU will not issue multiple cards to an individual. VSU utilizes the Works program which allows an individual to allocate to multiple accounts if needed.

### 1. Charging to Other Than the Default Budget

The higher in the organization, the more scope of ability the individual has to charge multiple accounts. If an individual finds their card must be used to charge to an account that is not within their authority then they should first determine if a higher administrative level person should make the purchase. A second option is to enter the accounting information into Works and have the budget manager for the account authorize the charge by sending an email to the Purchasing Card Manager. The Works program will trigger an unauthorized transaction error for the Purchasing Card staff to resolve. A final option is to submit a purchase request to the Purchasing Office so a purchase order can be issued.

### E. Renewal of Cards

When the card expires, the Purchasing Card Manager will start the process of verifying a renewal card is appropriate. The amount of use on the existing card will be considered in determining the need to renew. Human Resources will verify that the cardholder has had a previous criminal background investigation performed. The Purchasing Card Manager will email a renewal form to the approving supervisor of the cardholder for approval to renew the card. The supervisor will respond to the email to either approve or deny the card. If a previous criminal background investigation has not been performed, the cardholder will receive a criminal investigation consent form to complete and give to the University Policy Department. When Human Resources evaluates the criminal background investigation results and determines a cardholder is eligible to renew the card, the cardholder will be asked to attend a Pcard training session in Purchasing Services to review the Pcard Policy and to sign a cardholder agreement showing the card was received.

# F. Training

Every new cardholder must complete both the online orientation and attend a training session. Their approving supervisor and proxy reconciler must also complete these programs if no previous training has been completed.

Every year the existing cardholders and approving supervisors must take refresher training.

### III. Valdosta State University Procedures for Use of Purchasing Card

The following procedures generally detail how the Pcard is to be used. If authority to use the card for a department need is not specifically listed then the cardholder should write or call the VSU Purchasing Office Purchasing Card Manager to determine if the intended use is appropriate.

Purchases made with the card will be charged to the cardholder's assigned account number as a default but the cardholder can reallocate the transactions in the Works program to any account they are authorized to use.

### A. Authority to Purchase

All purchasing transactions are governed by the State Purchasing regulations. An individual with authority to use the card has delegated authority to use the card when following all the state purchasing regulations.

1. Choice of Supplier to Use

### **Purchasing Order of Precedence:**

- a. <u>VSU Business Services</u>: Central Stores, Printing Services, Campus Mail Services (the pcard is **not** used on campus; charges will be allocated by journal transfer)
- b. <u>Mandatory Statewide Contracts</u>: Contracts are listed on the State website: <u>http://doas.georgia.gov</u>, State Purchasing, Statewide Contracts.
- c. <u>VSU Entity Contracts</u>: Active contracts are listed on the Business Services website under Resources: <a href="http://www.valdosta.edu/finadmin/business/resources.shtml">http://www.valdosta.edu/finadmin/business/resources.shtml</a>
- d. <u>Preferred Sources (Mandatory Items)</u>; <u>See Procurement List</u> Check the individual websites for specific items.
- 1. Georgia Enterprises for Products and Services (GEPS) <a href="http://www.georgiaenterprises.com/">http://www.georgiaenterprises.com/</a>
- 2. Georgia Correctional Industries (GCI) <a href="http://www.gci-ga.com/">http://www.gci-ga.com/</a>
- e. <u>Intergovernmental Agreements ( no bidding required:</u> Convenience Statewide Contracts, GEPS or GCI preferred products, Georgia Industries for the Blind or any other governmental entity; or **Open Market (Requires bids over \$5,000)**

The State awards <u>contracts</u> for various items and services. When ordering the cardholder must use these contracts if the same functionality is available with the contract item. The VSU OIT and VSU Telecommunications can help with software and hardware contracts which are at the <u>Georgia Technology</u> website. A second mandatory source for ordering are the companies the state called <u>preferred or state use suppliers</u>. These state contracts are the first place to review to determine if the items must be purchased from a state approved source.

Additionally, some contracts awarded by <u>other state agencies</u> are structured to allow any agency or institution to use the contract. Examples of these are the software and AV contracts available through UGA, These agency contracts are not mandatory and are only available if the contract was bid with wording to allow other agencies to use the contract.

Please note that some of these non-state additional sources will sell to institution employees at the same price as to VSU. That would be a personal transaction. The State Purchasing Card cannot be used for these orders. Also, it must be clearly explained if the order is placed that these are personal so that VSU is not responsible.

#### B. Transaction Limits

The Valdosta State University Purchasing Card Program is the preferred method of payment for goods and services valued up to \$2,999.00 per transaction and up to \$4,999.00 per month. These standard limits will be used unless the Purchasing Card manager determines higher or lower limits are justified. In some cases a higher limit can be given for a short time to meet a specific need. Purchases over the limits should be processed in accordance with established purchasing procedures.

Circumventing these limits by splitting a large order into two or more orders is not allowed and may lead to revocation of the purchasing card. Additionally, State Purchasing expects that when an agency uses a supplier or group of suppliers to purchase items in similar categories (e.g. toner cartridges and inkjet cartridges) with a total value of more than \$5,000 annually that the agency will attempt to bid an agency contract for the category of items.

## C. Sales Tax Exemption

Tax Exempt is printed on each card. However, when using the card online or in the state of Georgia or Florida the **cardholder must alert the vendor** at the time of purchase of the tax-exempt status. If sales tax appears on the cardholder's bank statement, the cardholder is responsible for contacting the vendor to credit the Pcard for the amount of the sales tax. The Purchasing Department will contact the cardholder if sales tax appears on a receipt and there is no credit receipt included. Copies of the sales and use tax certificate of exemption for use in Georgia and Florida are available in the Purchasing Department and online.

#### D. State Business Use

The card can only be used for University related business for which Institutional funds will be disbursed. **No personal purchases, agency fund purchases unless specifically approved by the State or University System Office, or VSU Foundation purchases may be made with the card.** The cardholder and Dean, Department Head or Director will be responsible for assuring that all University and State purchasing policies have been followed.

### E. Additional Pre-Approvals

The cardholder and approving supervisor are required to get any pre-approval authority needed by VSU policy before using the card to purchase. Examples of required pre-approvals are: Information Technology for all IT related software and hardware; travel authorization for any student trips being charged; Plant Operations approval for any items requiring facility changes to electrical, HVAC, or mechanical systems. State pre-approval is needed for food purchases which must also be justified as being for either student or instructional use.

#### F. Ordering Procedures

- The purchasing card may be used for purchases from vendors that accept the VISA card and have a Merchant Category Code that has been approved for State use. Purchases can be made in person, by phone, fax, Internet or postal service. Recording each transaction on the transaction log is a useful tool for assuring all orders are received.
  - a. Automatic Recurring Charges

Cardholders are not permitted to place orders that will automatically charge to the card at recurring intervals. This sets up a situation that allows a company to charge the card, and therefore VSU, regardless of whether the card is canceled or the employee leaves VSU.

## 2. Delivery Instructions

All deliveries must be addressed to the cardholder's department since most items are small and lightweight and can be handled by department personnel. It is extremely important that someone is present to sign for orders. Ask the vendor to send deliveries to the department using the following address:

Pcard, Cardholder Name
Department Name
Valdosta State University, Building and Room Number
Street Address
Valdosta GA 31698

If a heavy or bulky item is ordered that cannot be handled by the department then the item can be shipped to the Central Warehouse so delivery can be provided by VSU personnel. When this option is needed the address to use is:

Pcard, Cardholder Name, Department Name Valdosta State University Central Warehouse Pendleton Drive Valdosta GA 31698

#### Declined Transactions

If a purchase is declined, the cardholder should contact the VSU Purchasing Card Manager immediately with the name of the vendor, amount of the purchase and date of the decline. Bank of America keeps information regarding declined charges on their computer for only five days.

#### 4. State and VSU Restrictions on Purchases

The supervising approver of the cardholder is jointly responsible with the cardholder for seeing that the purchasing card is used for purchases appropriate to the following accounts:

Non-employee travel: ONLY for students who are not working as student or graduate
assistants during the trip. Travel with an athletic team, trip for academic coursework with
proper funding or an approved student activity group. Cannot be used to pay directly for
food, lodging, or travel of a contracted employee, consultants, or other classes of
individuals doing work for VSU.

712100	Motor Vehicle Expense: (Restricted for use by Plant Operations Vehicle Repair Operation). No fuel allowed for any cardholder.
703150	<u>Purchases for Resale:</u> Food - allowed if not to be charged to any other VSU accounts
703100	<u>Purchases for Resale:</u> Bookstore - allowed if not to be charged to any other VSU accounts

714xxx Supplies - **Gift Cards are NOT permitted**. If approved by the VSU Campus Mail Manager Postage can be purchased,

715xxx Repairs and Maintenance: Equipment service agreements and repair

719xxx Rents - Other Than Real Estate: for rentals not crossing any fiscal year

727110 Registration for meetings: For meetings in the current fiscal year. A meeting that takes place in the next fiscal year will be charged to a prepaid account.

727250	Advertising
727xxx	Other Operating Expenses – Other
733xxx	Software/License: OIT approval needed.
742150	Off Campus Printing Publication and Design approval required.
771100	<u>Telecom - Local</u> ONLY if approved by VSU Telecommunications
771200	<u>Telecom - Long</u> Distance <b>ONLY if approved by VSU Telecommunications</b>
771300	<u>Telecom – Cellular</u> or wireless services <b>ONLY if approved by VSU Telecommunications</b>
843200	<u>Library Purchases for acquisition in the collection</u> - Limited to Library staff

## The Pcard Cannot be used to purchase the following:

<u>Agency Accounts</u> – unless specifically authorized by Board of Regents procedures. This includes a prohibition against charging items to a state account and then journaling the charge to an agency account.

<u>Alcoholic beverages</u> - unless specifically authorized in the purpose of the fees collected such as Continuing Education offering a seminar on wine tasting.

<u>Awards:</u> gifts, plaques, to give away as an award or prize – unless specifically authorized in the purpose of the fees collected.

### Chamber of Commerce membership dues

Contracted employees and consultant fees payments which are reportable as income on IRS 1099 forms.

<u>Decorations</u>: Items such as seasonal decorations, temporary accessories, cards unless specifically authorized in the purpose of the fees collected.

Employee Travel Expenses: Includes fuel, car rental, hotels, and food. (Seminar registrations are allowed)

<u>Equipment</u>: Equipment in the amount of \$3,000 or more per item that requires a VSU Property decal and will be added to the asset inventory.

Firearms/explosives: Firearms are allowed for the University Police Department

<u>Food/food related items:</u> Unless a pre-approved waiver is received from the State on an individually approved request.

## Per Diem Payments

<u>Personal use purchases</u>: Items that do not have a State function such as coffee pots, plaques, gifts, greeting cards, water coolers, etc. unless specifically authorized in the purpose of the fees collected. An example is the Student Health Center could get a coffee pot to be used for student patients.

<u>VSU Department payments</u>: Administrative Computing, Bookstore, Campus Mail, Central Stores, Continuing Education, Library, Plant Operations, Printing Services, Spectator, etc.

Telecommunications unless approved by VSU Telecommunications

### G. Unauthorized or Illegal Purchases

Items must be immediately returned for credit to the Pcard or paid for in full by personal check made payable to Valdosta State University from the cardholder. Failure to reimburse the University will result in funds being deducted from the cardholder's paycheck. **Unauthorized or illegal purchases**, regardless of whether reimbursed, may result in revocation of the purchasing card and/or termination of employment.

H. Card and Works Login Sharing

Only the cardholder can use the card to make purchases. No one may share a card number with anyone to be used by that person for purchases.

The individual's login to the WORKS program for approving transactions may not be shared. If another person must approve the transactions due to an inability of the cardholder to accomplish the approval task then with authorization from the cardholder and their supervising approver the Purchasing Card Manager can assign a login to a proxy who can approve transactions.

I. Monthly Card Statement Reconciliation

The statement period ends on the 15<sup>th</sup> of the month. A monthly central bill of all campus purchasing card activity will be sent to the Purchasing Card Manager. The cardholder will receive a monthly memo statement. **Contact the Purchasing Card Manager if a card statement is not received by the 22nd of the month**. The statement must be approved and be received in the Purchasing Office by the 5<sup>th</sup> of the month following the statement date.

Cardholders perform the following:

- Use the Works Program to review and approve or dispute all open transactions. This can be done during the billing cycle so all transactions are handled before the statement is received by the cardholder. The cardholder must signoff all transactions, including disputed transactions, in Works by the 20<sup>th</sup> of the month for charges posted through the 15<sup>th</sup>.
  - a. Disputes

The cardholder and the approving supervisor are responsible for resolving disputes with the vendor over pricing, shortages, damaged merchandise, etc. Notify the Purchasing Card Manager if you wish to file a dispute with Bank of America concerning a fraudulent charge on the bank statement or an unresolved dispute with the vendor concerning a credit for items that were found defective or faulty. The Bank of America dispute must be filed no later than 60 days after the appearance of the item on the bank statement. Sales tax charges cannot be disputed with the bank and must be resolved with the vendor.

b. Refunds and Rebates

Any refunds issued for Pcard purchases <u>must</u> be credited back to the Pcard; cash, checks or store credit is not allowed. Rebates must be deposited to an Institutional revenue account and a copy of the cash receipt attached to the bank statement.

2. Retain all original receipts and delivery forms received from online ordering or with the item. Receipts must be itemized by description and price for each item ordered. The receipt for a registration shall be a copy of the registration or renewal form. For mail or phone orders, the receipt may be a packing slip itemized by description and price. If a receipt is not sent with your order, request one immediately; do not wait until the bank statement is received. If the original receipt is lost, contact the vendor for a copy of the receipt. Ask the vendor to credit the Pcard for any sales tax that was added to the purchase and submit a credit receipt when the transaction appears on the bank statement.

- 3. Compare each of the card statement transactions with the corresponding receipts. Verify all items as being received.
- 4. Provide signature of accountability on the cardholder signature line.
- 5. A transaction log is maintained by the cardholder for documentation to be attached to the statement. Enter each transaction in the purchasing card log including the transaction date, post date, vendor name, amount, fund, item description and business purpose The description and business purpose should identify the item and purpose in the department. Examples are: toner for laser printer in Learning Lab room XXXX, or parts to repair folding machine in office.
- 6. Attach the receipts and transaction log to the statement and forward it to the supervisor who reviews and approves the transactions on the card.

### Supervisors perform the following:

- 7. Review and approval of the transactions showing on the receipts and statement. Verify the receipts are itemized by description and price and the transaction log includes an acceptable item description and business purpose. Approval of the statement will be indicated by your signature of accountability on the manager signature line.
- 8. Forward the signed original bank statement, transaction log, the original receipts and any disputed items to the Purchasing Office by the 15th of the month following the statement date. If a receipt is missing, attach a memo to the front of the statement explaining the status of the receipt and what attempts are being made to get a replacement. A pattern of missing receipts may result in revocation of the purchasing card.
- J. Failure to Comply with Requirements

If a cardholder fails to comply with the requirements for using the Pcard generally there will be three warning levels of notices to the cardholder and their supervisor before the card is canceled. Both individuals will be accountable for any issues so both will get the first notice along with a copy to the cabinet level officer over the division for the cardholder. If a second notice is needed then it will also go to the VP for Finance and Administration and the cardholder will be required to retake the online Orientation test. A third notice will mean the card has been inactivated and applicable decisions will be made by the appropriate administrative personnel. In the event of an employee stated refusal to follow the regulations the card will immediately be inactivated.

In the event of intentional employee fraud the card will immediately be inactivated and appropriate legal action will be taken. In a situation involving intentional employee fraud the Bank will cover up to a \$50,000 loss based on immediate termination of the cardholder's employment and legal action by the State.

K. Lost or Stolen Cards or Suspected Fraudulent Use on the Card.

If a card is lost or stolen, or there is suspected use by other than the cardholder then the cardholder has the responsibility to notify the Purchasing Card Office immediately at 333-5705. If the card is lost or stolen outside of business hours, the cardholder should call Bank of America's 24-hour service line at 1 (888) 449-2273 to cancel the card. **Do not request a new card**; notify the Purchasing Card manager on the next business day. Keep this phone number and the purchasing card number on file for reference. Purchasing card numbers will not be given out over the telephone by the Purchasing Card Office staff.

## L. Return of Card

Should a cardholder terminate employment with the University, cardholder's supervisor has specific obligation to reclaim the purchasing card and return it to the Purchasing Card Manager prior to the employee's termination date. Small value charges not requiring bank approval may still be made until its expiration date; even if the card has been canceled. The supervisor will be held responsible for handling any such charges.

If a cardholder chooses to return a card then their supervisor must contact the Purchasing Card Office to verify that they know the card will be inactivated. The cardholder must come to the Purchasing Card Office to return the card and get verification that it has been returned.