#### University System of Georgia Professional Development *Consortium (USGPDC)*

The purpose of the consortium is to foster collaboration among USG institutions in regards to professional development to facilitate benchmarking, share development resources and implement best practices.

Regional training centers and regional partnerships have been established throughout the USG.



**Regional Training** Center

Valdosta State University

Registration Assistance: training@valdosta.edu

Customized Training: Becky Murphy- 229-259-5106

### **Regional Partners**

Abraham Baldwin Agricultural College

Albany State University

**Bainbridge College** 

**Columbus State University** 

**Darton College** 

Georgia Southwestern State University

South Georgia State College

### **FREE Management classes offered through the** University System of Georgia Professional Development Consortium.

# How to Turn Conflict into Collaboration

Tuesday, May 19, 2015 9:00 AM - 12:00 PM Valdosta State University— University Center Rose Room

Conflict happens and often times we react poorly or want to avoid it all together. This allows problems to fester and grow. Join us for this half day session and learn how you can increase your effectiveness in conflict situations.

### Learning Objectives:

- Understand why conflict in the workplace happens
- Change your perspective about conflict and increase your confidence •
- Identify the three most common workplace conflict situations
- Identify the five ways people deal with conflict •
- Learn communication techniques that decrease conflict and increase collaboration
- Learn what resources are available to you when you can't resolve your own conflict situation

## Instructor: Tim Yorkey

Tim is a Training Specialist with the Employee and Organizational Development Department, a unit of Human Resources and Employee Development at VSU. As a Training Specialist, he specializes in Law Enforcement training. He also instructs at the institutional level on a variety of topics.

## Register

Online-www.valdosta.edu/training, Select Training Course Registration button Select visitor login

OR

Call- VSU Employee Development 229-259-5105



**Professional** Development Consortium

A University System of Georgia Collaboration of Learning